

# EXHIBIT 5

Date Opened	Case Number	Contact Name	Subject	Status	NextGen Support	Service Request Made By	Last Modified Date/Time
1/12/2018	4625731	Rodriguez, Yosue	Unable to start Mirth Connect	Closed	Nguyen, Vincent	Customer Community Portal	3/2/2018 14:06
1/9/2018	4620830	Rodriguez, Yosue	User unknown in Virtual Mail	Closed	Foo, David	Customer Community Portal	3/5/2018 10:21
1/9/2018	4620829	Rodriguez, Yosue	Syntax Error When trying to c	Closed	Foo, David	Customer Community Portal	3/5/2018 10:21
9/11/2017	4482262	Sisco, Antonio	Integration of external TA	Closed	Khuu, Alvin	Customer Community Portal	10/23/2017 9:43
9/11/2017	4482227	Sisco, Antonio	API & Integration Guide	Closed	Pham, Minh-Quan	Customer Community Portal	9/28/2018 16:56
9/11/2017	4482223	Sisco, Antonio	Need to create accounts	Closed	Brown, Susan	Customer Community Portal	8/12/2018 16:26
3/6/2017	4198228	Sisco, Antonio	VPN Needs to be established	Closed	Brown, Susan	Phone	8/5/2017 8:56
3/6/2017	4197783	Sisco, Antonio	VPN Needs to be established	Closed	Oliver, Nicholas	Email	3/7/2017 8:11
10/11/2016	4141141	Rios, Janet	Update expired myhie.com C	Closed	Li, Christopher	Phone	1/15/2017 10:44
10/7/2016	4141139	Zambrana, Jorge	Expired myhie.com Certs	Closed	Li, Christopher	Phone	1/15/2017 11:10
8/1/2016	4141143	Nieves, Pablo	HL7 to SQL	Closed	Nguyen, Vincent	Phone	1/15/2017 11:07
6/28/2016	4141142	Nieves, Pablo	Port 22 open CHANGE-538	Closed	Mirth Queue	Phone	1/24/2017 8:36
6/22/2016	4141138	Nieves, Pablo	Mirth Connect question	Closed	Mirth Queue	Phone	1/25/2017 7:52
6/22/2016	4141137	Nieves, Pablo	sftp situation	Closed	Nguyen, Ha Tien	Phone	1/25/2017 7:22
6/8/2016	4141136	Sisco, Antonio	Question regarding Mirth doc	Closed	Shigekawa, Dylan	Phone	1/25/2017 7:22
5/16/2016	4141144	Sisco, Antonio	Need password for prhintestr	Closed	Shigekawa, Dylan	Phone	1/24/2017 8:37
3/24/2016	4141140	Zambrana, Jorge	Public IP address mappings ar	Closed	Mirth Queue	Phone	1/15/2017 10:44